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[Update your phone's operating system](#) If you have pending iOS or Android OS updates waiting, there could be a conflict with the Amazon app. To eliminate any potential glitches with the OS, it's a good idea to make sure your mobile device is completely up to date.

## Amazon App Not Working? 7 Ways to Troubleshoot - Business Insider

[Business Insider](#) : [guides](#) : [tech](#) : [amazon-app-not-working](#)

- 1. [Update](#): Ensure the app is updated to the latest version.
- 2. [Restart](#): Restart your device.
- 3. [Clear Cache](#): In app settings, clear cache and data.
- 4. [Reinstall](#): Uninstall and reinstall the app.
- 5. [Check Connection](#): Ensure a stable internet connection.